

Bill date: 17 November 2023  
Bill number: 824069636

This is a VAT invoice  
VAT registration number 684 9667 62

Side 1 of 2



Account number  
**603806665**

Contact us



Questions about your bill?  
Just scan this code with  
your smartphone to  
chat with us directly

0333 009 5778\*  
Mon to Fri 8am to 6pm

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## Your business electricity bill - copy

Site address: 486 Coventry Road, Small Heath Birmingham B10 0UG

Billing period: 12 October 2023 to 11 November 2023

### Your account

#### Since your previous bill

Outstanding balance - 12 October 2023	£2,176.06	
Payment received - 31 October 2023, thank you	£2,176.06	CR
<b>Balance from last bill</b>	<b>£0.00</b>	
<b>New charges this bill</b>		
Electricity charges	£893.39	
Total discounts	£66.02	CR
Standing charges	£49.78	
Climate Change Levy (CCL)	£18.84	
<b>Total charges exc VAT</b>	<b>£895.99</b>	
VAT	£179.19	
<b>Total new charges this bill inc VAT</b>	<b>£1,075.18</b>	

**Total amount due** **£1,075.18**

We'll claim this amount from your bank by Direct Debit on or immediately after  
6 December 2023 - your payment reference is 000603806665170223

ESTIMATED  
READING

To keep your charges accurate go to  
[britishgas.co.uk/business/meter-read](https://britishgas.co.uk/business/meter-read)  
with your latest reading.

#### Your Fixed Price Energy Plan

Your current energy plan ends on 20  
Feb 2024. Call us on **0333 009 5821**  
so we can discuss your options with  
you.



#### You're receiving Zero Carbon Electricity

This is a mix of renewable  
electricity backed by  
Guarantees of Origin, and  
nuclear declarations.

## Useful information

### Emergency or loss of supply

105

or contact: WPD (WEST MIDLANDS), Pegasus Business Park, Herald Way, Castle Donnington, Derbyshire, DE74 2TU

**Help us prevent fraud**

You can pay your bills by Direct Debit, credit or debit card, BACS or cheque. If you're ever asked to pay in another way, please let us know by calling 0333 202 9823\*.

## Understanding your bill

You'll find a simple guide on how to read your bills at [britishgas.co.uk/business/bill](http://britishgas.co.uk/business/bill).

Our terms and conditions are available online at [britishgas.co.uk/business/terms](http://britishgas.co.uk/business/terms).

## To stay

Get in touch and we'll be happy to agree a new energy plan with you - call us on 0333 009 5821\*

## To switch

Simply call us on 0333 009 5821\* and we'll find an energy plan that suits your business needs. If you're planning to move supplier, you'll need to make sure you've paid any outstanding bills.

## Moving premises?

Please provide a meter reading on the day you move so we can bill you accurately. Call us on 0333 202 9386\* or go online at [britishgas.co.uk/business/moves](http://britishgas.co.uk/business/moves).

\*Calls may be monitored or recorded to help improve our services to you. Calls to 0800 numbers are free. 0845 numbers are charged at 4 pence per minute plus your telephone company's network charge. For information about calls to 0330 and regional numbers please contact your network provider as individual call charges will vary.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England and Wales No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

ESTIMATED  
READINGS

To keep your charges accurate go to [britishgas.co.uk/business/meter-read](http://britishgas.co.uk/business/meter-read) with your latest reading.

Citizens Advice Consumer Service provides free, unbiased advice on consumer issues at [citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy) or call the helpline on 0345 404 0506.

## What to do if you have a complaint

Please see our complaints process and chat online at [britishgas.co.uk/business/complaints](https://britishgas.co.uk/business/complaints) or call us on 0333 009 5778\*. We'll do all we can to sort things out quickly for you. Or see if you can resolve the issue through your online account. Login or register today at [britishgas.co.uk/business/your-account/login](https://britishgas.co.uk/business/your-account/login).

If your complaint is about the agreement with your broker, please contact them directly.

If you're a **micro business** and your complaint, with us or your broker, hasn't been sorted out within eight weeks, you have the right to refer your complaint to the Energy Ombudsman. You don't have to accept their decision, but if you do it must be acted on. Call 0330 440 1624 or visit [energyombudsman.org](http://energyombudsman.org)

For details about our complaints procedure and definition of a micro business, go to [britishgas.co.uk/business/complaintspolicy](http://britishgas.co.uk/business/complaintspolicy).

## Fuel mix

Below is the mix of fuels used to generate the electricity we supply to our customers and their environmental impact for the fuel mix year April 2022 to March 2023 in total, by product and compared to the UK average

British Gas Trading Ltd		UK Average	Zero Carbon Energy for Business	Renewable Energy for Business	All Other Products
Coal	2%	3%	0%	0%	2%
Natural Gas	17%	39%	0%	0%	25%
Nuclear	26%	14%	26%	0%	35%
Renewables	54%	41%	74%	100%	36%
Other Fuels	1%	3%	0%	0%	2%
CO2 Emissions	88 g/kWh	199 g/kWh	0 g/kWh	0 g/kWh	129 g/kWh
High Level Radioactive Waste	0.0018 g/kWh	0.001 g/kWh	0.0018 g/kWh	0 g/kWh	0.0025 g/kWh

British Gas is a mandatory Feed-in Tariff Licensee.

## Payments to your account

Direct Debit - 31 October 2023

£2,176.06

CR

Total payments

£2,176.06

CR

Details of charges

S

03

14

801

7000

N12

1534

718

Meter ID 22E1028416

Previous Reading

Current Reading

kWh

Rate

Charges

Unit Charge

9113

ESTIMATED

11 Oct 2023

11166

CUSTOMER

7 Nov 2023

2,053.00

36.750p

£754.48

Unit Charge

11166

CUSTOMER

8 Nov 2023

11544

ESTIMATED

11 Nov 2023

378.00

36.750p

£138.91

Electricity Charges exc VAT

£893.39

Standing Charge

12 Oct 2023 to 11 Nov 2023

31.00 days at 160.570p

£49.78

Climate Change Levy

12 Oct 2023 to 11 Nov 2023

2,431.00 kWh at 0.775p

£18.84

Direct Debit Discount

12 Oct 2023 to 11 Nov 2023

£66.02

Total charges exc VAT

£895.99

VAT at 20%

£179.19

Total new charges this bill inc VAT

£1,075.18

CR